

## Our quality commitments

We are eager to greet you as well as possible in Cassis, to help you find the right accommodation for you, to inform you on the leisure and activities, to give you the best advice, address, map that will make your trip to Cassis a success.

We are engaged in an approach of perpetual improvement, for tourism of quality, based on our visitors' advice.

Thus, for every step of your stay, your remarks, suggestions, opinion are taken into account and we implement improvements of our services, either in regards to the tourist office or the town.

We have values that are unique to us:

- Be professional: because nothing can make up for the advice of an expert
- To listen: because the time we take to advise you is not time-controlled and you are unique!
- To share: because it is a pleasure to share those precious moments of holidays with you,
- Simply: because Cassis is like that, welcoming, warm-hearted and caring.

For you, Qualité Tourisme is :

- 4 different languages spoken at the reception
- About 200 000 visitors a year
- A constant presence online on your side and new communication support through our websites: [Internet](#), [Facebook](#), [Twitter](#), [Instagram](#), [Youtube](#), our newsletters...
- A commercial department which organises guided tours, which creates stays for your groups, day-trips: an actual on-demand service according to your needs.
- A [shop](#) and a [ticket-office](#)
- A reception area with free wifi.

The entire team of the tourist office perceives the quality approach in which it is involved as a professionalization tool of its services, a help in its everyday-missions and a way to valorize its work.

We apply this level of requirement, whether you are alone, in a couple, family or group, whether you are on vacation, on a business trip or simply passing by, whether you are at our office, on the phone, in front of your computer or tablet screen or even in your living room.

Management