



VISITOR SATISFACTION SURVEY					
What do you think of the services provided by the Tourist Office?	Very satisfied	Satisfied	Not very satisfied	Very dissatisfied	Comments
ACCESS					
<i>Signage</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<i>Parking</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<i>Opening hours</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
ENVIRONMENT					
<i>Comfort of premises</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<i>Cleanliness</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<i>Presentation of "self-service" tourist information (display units, posters)</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<i>Waiting time</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
ATTITUDE OF PERSONNEL					
<i>Appearance & Greeting</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<i>Manner</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<i>Availability</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
COMPETENCE OF PERSONNEL					
<i>Understanding of request</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<i>Reply suited to request</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
INFORMATION					
<i>Accuracy of information given</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<i>Encouragement to discover other tourist activities (events, sites, etc)</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Your overall assessment of the Tourist Office services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Do you have any comments or suggestions on the services of the Tourist Office?					
OPTIONAL					
AGE : <input type="checkbox"/> under 18 <input type="checkbox"/> 18-24 <input type="checkbox"/> 25-34 <input type="checkbox"/> 35-49 <input type="checkbox"/> 50-64 <input type="checkbox"/> 65 or more					
OCCUPATION: <input type="checkbox"/> Independent farmer <input type="checkbox"/> Skilled tradesman, trader, manager <input type="checkbox"/> Executive, higher professional, independent professional <input type="checkbox"/> Intermediate professional (technician, foreman, etc) <input type="checkbox"/> Employee <input type="checkbox"/> Worker <input type="checkbox"/> Retired <input type="checkbox"/> Unemployed <input type="checkbox"/> Other					
COUNTRY OF ORIGIN:					